

ANIMAL CLINIC OF BILLINGS BOARDING POLICY

Our goal as a veterinary supervised boarding facility is to provide your pet with a comfortable, safe, healthy environment while you are away. All guests have a clean, dry, indoor kennel with temperature controlled, filtered air. We provide fresh water, food, and lots of love and attention.

- Pets are received and discharged only during regular office hours: 7:30am-6:00pm Monday-Friday and 9:00am-12:00pm Saturday (Excluding Holidays).
- You may request 2 or more pets be boarded together; however, each pet is charged according to size and amount of care required. We may use discretion in separating pets if deemed necessary.
- Fees vary with pet size and care needed. Fees are based on overnight stay. Daycare available for non-overnight guests. Payment for boarding is expected in full when pets are discharged.
- We reserve the right to treat (i.e. medicate) your pet for common ailments such as diarrhea or anxiety. Should your pet require treatment, an "extra duty" boarding fee will be assessed.

To protect the health of all patients and boarders:

- All guests must be current or made current on vaccinations during their stay. These include DHLPP (distemper/parvo), Rabies, and Bordetella (kennel cough) for dogs and FVRC (distemper) and Rabies for cats.
- All boarders must receive at least one annual physical exam by an Animal Clinic veterinarian. Physical exams are offered and encouraged during each boarding visit.

Additional services:

- While boarding, you may choose to have medical services provided to your pet. Surgical procedures, dentistry, and health screening tests are among the services we provide.
- Physical Conditioning is encouraged for those pets that may experience boredom or anxiety while boarding. Our underwater treadmill (used for physical rehabilitation therapy) provides safe exercise and great fun for our guests. Additional fee applies for this service.
- Bathing and grooming services are also available.

Personal items:

- You are encouraged to bring your pet's medication, if needed. Please make sure medications are in prescription vials labeled with pet's name, drug name, and dosing instructions. Let us know at check-in if your pet has been medicated that day.
- You may bring your pet's own food. Please bring only enough for your pet's stay and label the packaging with your pet's name and feeding instructions. If you do not provide food, we will feed Hills products (Science Diet Adult Maintenance dry and/or canned Hills Prescription Diets).
- Items that are discouraged are: pet beds, pillows, blankets, multiple toys, large containers of food, dishes, rawhide chews, etc.
- Animal Clinic of Billings is not responsible for loss or damage to items left while boarding.